

Helping make your new house
feel like home



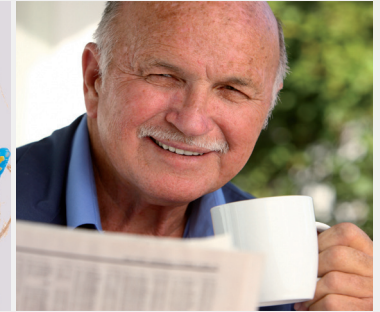
a move as individual as you

Pickfords

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Moving to a new home can be one of the most exciting events in life and, by choosing Pickfords as your partner for the day, you can be sure everything will go as planned.

We have been moving people's valued possessions for generations, and we know that each one of our customers is different. We are committed to understanding your unique requirements and providing a service to suit you.



at your service

The difference is our people

Our people are trained to understand the importance of service, and customer satisfaction is our highest priority. We believe understanding your requirements is the key to a successful move, which is why we work closely with you to create a tailored move to suit your needs.

Our approach to quality

Pickfords' aim, to provide the highest possible quality of service, is underpinned by our Moving with Quality initiative, a combination of proactive listening to our customers, unique moving technology and regular skills training for our staff.

Professionally trained removal teams

Our professional packing teams undergo regular training in packing and loading techniques, as well as health and safety training to ensure the safety of their teams and their customers. They use the latest materials and packing techniques to ensure your goods are protected throughout your move.

Pickfords is committed to improving security and providing peace of mind. We ensure every employee that enters our customer's homes undergoes a complete DBS (Disclosure and Barring Service) check.



flexible local and national resources

A national network of branches

Pickfords is the UK's largest moving and storage company, covering every postcode across the country, so wherever you are moving to or from, we'll be right there when you need us.

Our national resources give you total flexibility. We arrange for the local branch at your new property to check access prior to your move, draft in extra resources if required and arrange local storage close to your new home.

We carry the badge!

When you are moving home, hiring a removal company that is a member of the British Association of Removers (BAR) gives you the confidence and peace of mind that you are using a reputable, trustworthy organisation.



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Pickfords is a member of the British Association of Removers and is committed to its Code of Practice. The code sets out the industry standards for service, trading, advertising and complaints handling and is designed to help members maintain the highest standards of service and to protect their customers' interests.



committed to our environment

A greener future

Pickfords is committed to a greener future and has created systems to reduce waste and pollution generated by its business activities. Pickfords develops packing materials that are environmentally friendly and uses sustainable resources. We recycle cardboard, wood, paper, printer cartridges and office waste. The use of energy at all Pickfords' sites has been reviewed and new procedures put into place to reduce the use of electricity and other utilities.

Pickfords in the community

Our business is involved in our local communities and we encourage our employees to actively use their resources, skills and knowledge to support local community projects.

Raising funds for Cancer Research UK

Pickfords supports the Cancer Research UK and has committed to raising £40,000 from customer donations, fundraising events and local projects to help the charity beat cancer sooner.





a choice of services to suit you

Everyone has different needs, which is why no two Pickfords moves are ever the same. Whatever your situation, we offer a comprehensive choice of moving services, which means we personalise the entire move to suit your needs, your schedule and your budget.

A range of packing services

We offer a range of packing services to suit you:

Self pack

If you choose to pack your cartons yourself, Pickfords will deliver packing materials and cartons ahead of move day.

Fragile packing service

You may choose to pack some of your goods yourself, but arrange to have a professional packing team from Pickfords to pack your most fragile items.

Full packing service

A full packing service means you can sit back and let the professionals pack everything on move day.

Insurance options

Protecting your goods throughout the moving and storage process is very important, which is why we provide a choice of insurances designed especially to protect your goods in transit and in store.

Waivers to save you money

We know that events beyond your control can delay your move, which is why we have created 'Late Key' and 'Cancellation' Waivers, to ensure you don't have to pay additional costs if the unexpected happens.

Secure storage

Our secure storage options allow you to store anything from a single item to the entire contents of your home, for as long as you need. You can choose to store at any of our secure facilities around the country. We collect your household effects and deliver them back to you when you need them.

Man and Van

If you're moving a small number of items locally, Pickfords Man and Van offers great value on a budget. The price is based on an hourly rate, and by using our trained resources you are still provided the same excellent service.

Pickfords Gold: a new standard in home moving

If you are looking for more than a move, Pickfords Gold is the service for you. Designed for owners of homes of distinction, we deliver a wide range of additional services, including a white glove packing service, fine art and antique packing, a concierge service, cleaning service and handyman.

Pickfords

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